



GRIEVANCE REDRESSAL – CONTACT DETAIL

1. In case of any queries, please contact us in an of the following ways:
 - Call us on 022 66808308
 - Email us at param.iyer@infina.in
2. For any grievance, you may contact the Grievance Redressal Officer. Alternatively, you may send a written communication to our office at the following address:

Grievance Redressal Officer

Mr. Parameshwaran Ramaswamy

Infina Finance Private Limited
7th Floor, Dani Corporate Park,
158, C.S.T. Road, Kalina,
Santacruz (East),
Mumbai – 400 098.
Phone: (022) 6680 8308
Email: param.iyer@infina.in

In case you are not satisfied with the decision of the above or have not received any response with 14 working days, you may escalate your grievances to the Nodal Officer.

Nodal Officer: Mr. Harish Shah

Email: harish.shah@infina.in

Phone: (022)- 6680 8390

3. In case you are not satisfied with the decision / resolution of the Company or have not received any response within the period of one month, you may approach the Office in Charge of the Regional Office of Department of Non – Banking Supervision of RBI at the address given below:

Reserve Bank of India,

Department of Non Banking Supervision
Mumbai Regional Office, 3rd Floor,
Opp. Mumbai Central Railway Station,
Mumbai: - 400008.