

**INFINA FINANCE PRIVATE LIMITED**  
**GRIEVANCE REDRESSAL – CONTACT DETAIL**

1. In case of any queries, please contact us in any of the following ways:
  - Call us on 022 66717673
  - Email us at [param.iyer@infina.in](mailto:param.iyer@infina.in)
  
2. For any grievance, you may contact the Grievance Redressal Officer. Alternatively, you may send a written communication to our office at the following address:

**Grievance Redressal Officer**

**Mr. Parameshwaran Ramaswamy**

Infina Finance Private Limited  
7<sup>th</sup> Floor, Dani Corporate Park,  
158, C.S.T. Road, Kalina,  
Santacruz (East),  
Mumbai – 400098.  
Phone: (022) 6671 7673  
Email: [param.iyer@infina.in](mailto:param.iyer@infina.in)

In case you are not satisfied with the decision of the above or have not received any response within 14 working days, you may escalate your grievances to the Chief Executive Officer.  
Chief Executive Officer : Mr. R. Venkat Subramanian  
Email : [venkat.sr@infina.in](mailto:venkat.sr@infina.in)

3. In case you are not satisfied with the decision / resolution of the Company or have not received any response within the period of one month, you may approach the Office in Charge of the Regional Office of Department of Non – Banking Supervision of RBI at the address given below:

**Reserve Bank of India,**

Department of Non Banking Supervision  
Mumbai Regional Office, 3<sup>rd</sup> Floor,  
Opp. Mumbai Central Railway Station,  
Mumbai: - 400008.